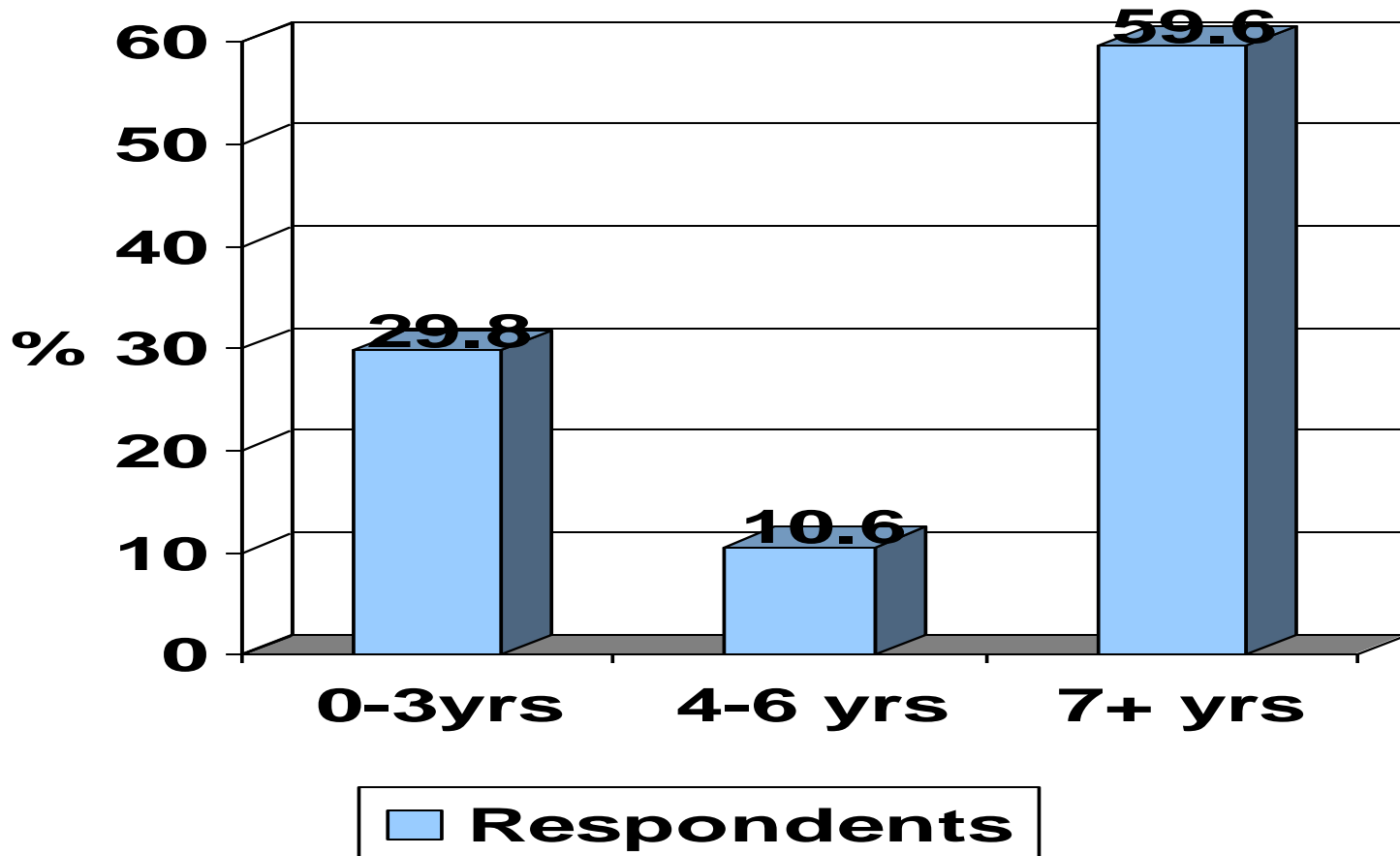


# Victoria Genealogical Society Website Survey Results

- Announced in Feb 3<sup>rd</sup> Resource-fully Yours;
- Online Survey;
- Available thru to Feb 28<sup>th</sup>;
- 48 respondents;
- Results will help us decide where changes are needed;

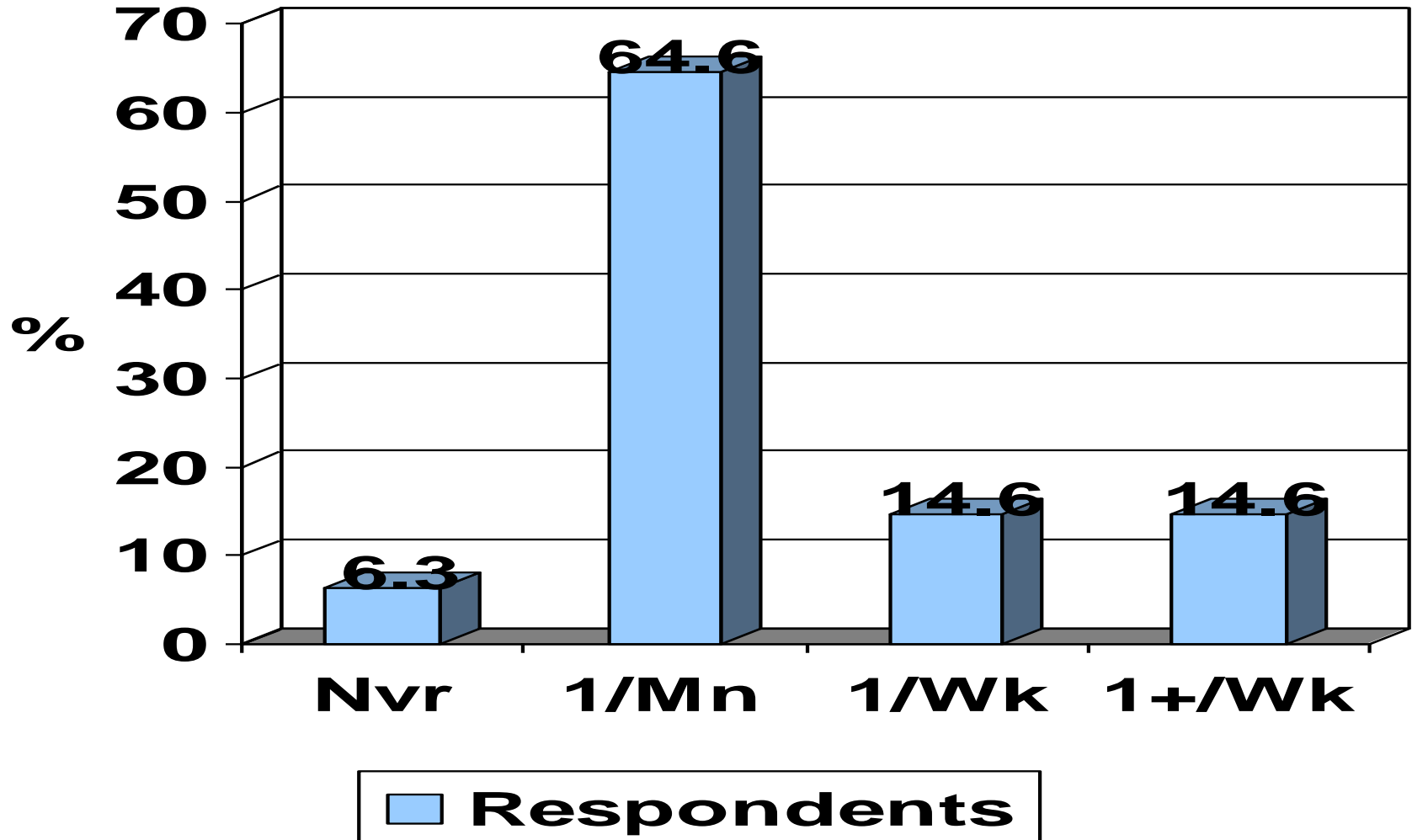
# #1: PROFILE

Length of years respondents have been VGS members



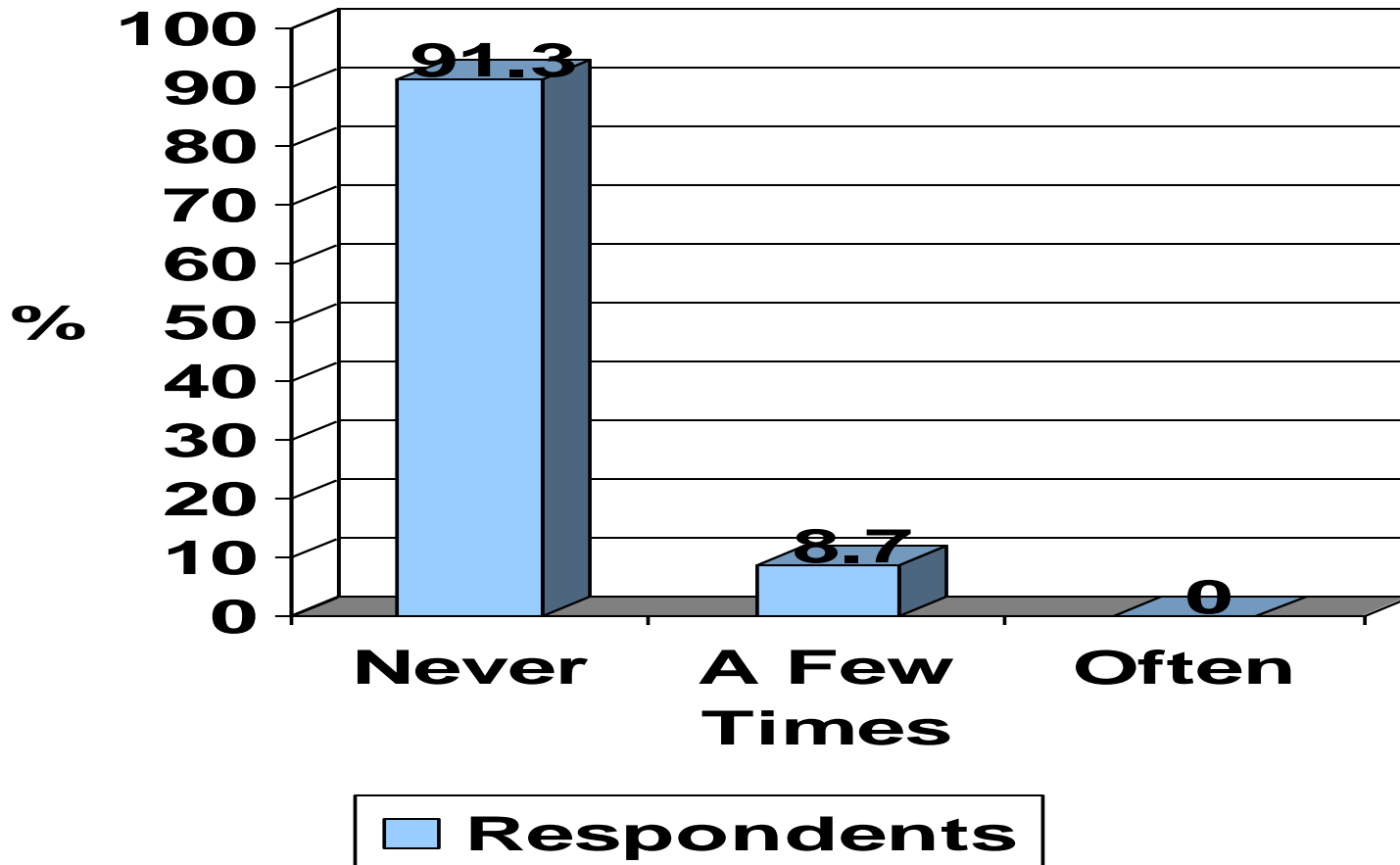
## #2: RELEVANCE

Frequency of use of the website



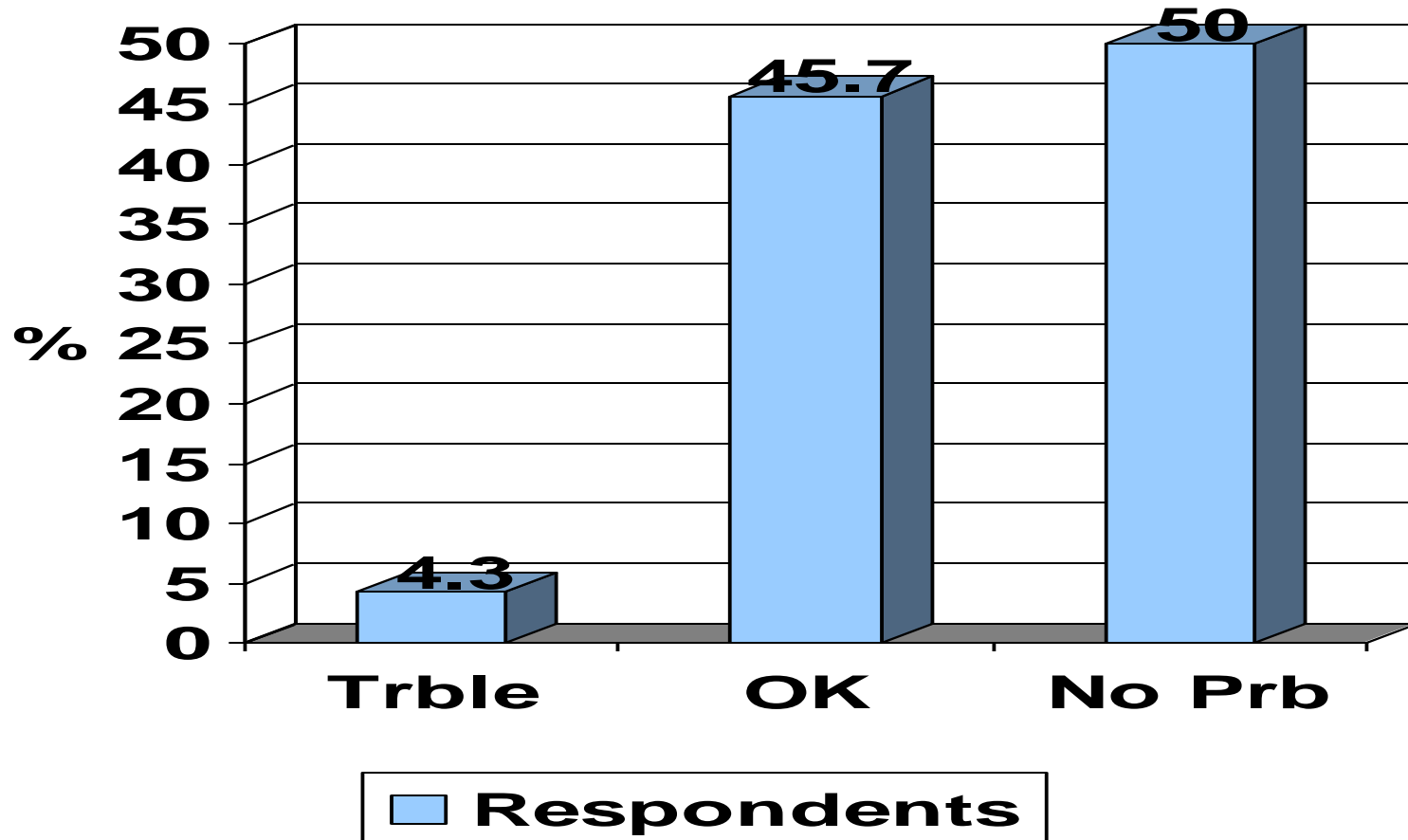
# #3: ACCESSIBILITY

## Problems accessing website?



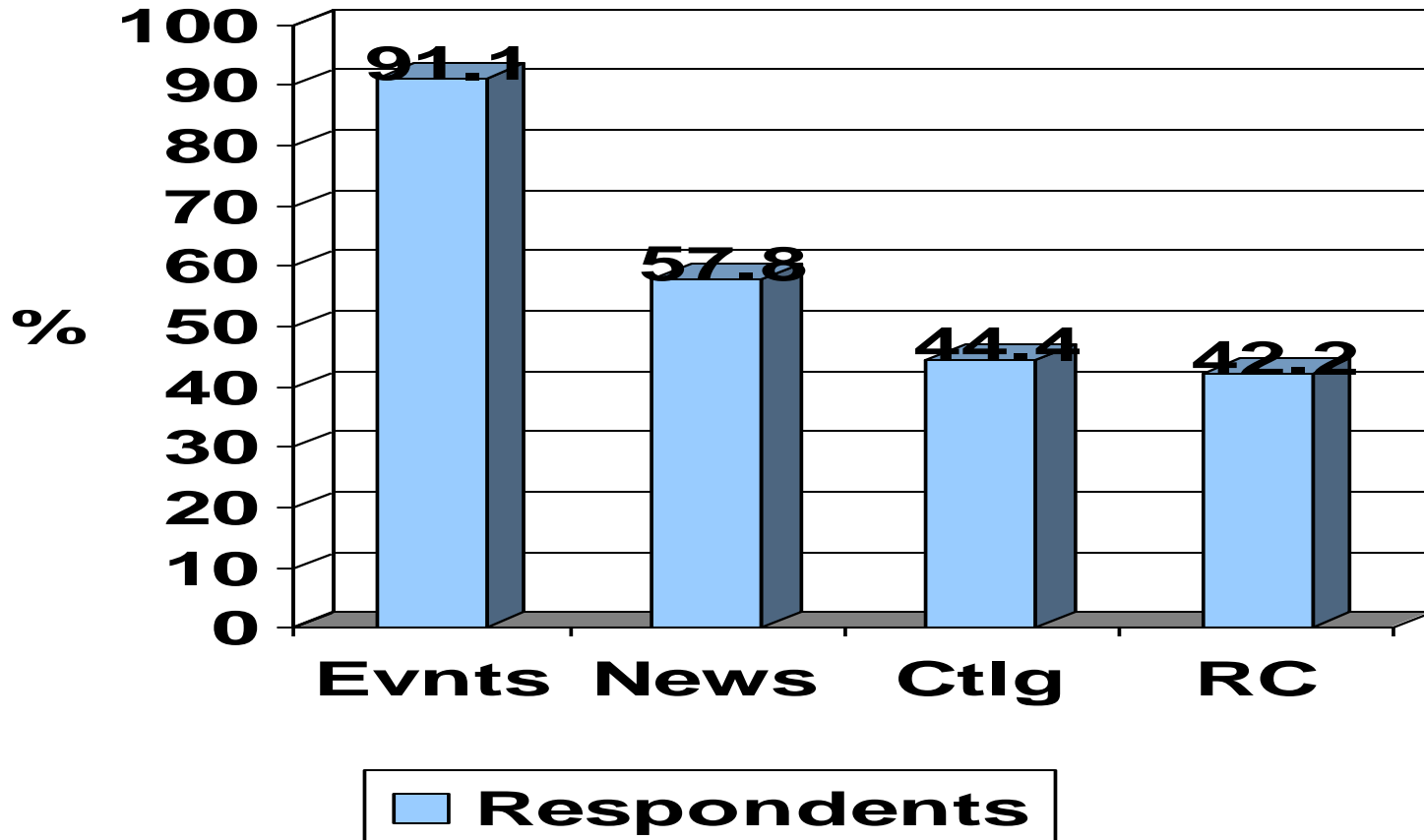
# #4: USER FRIENDLINESS

'any trouble finding what you want'



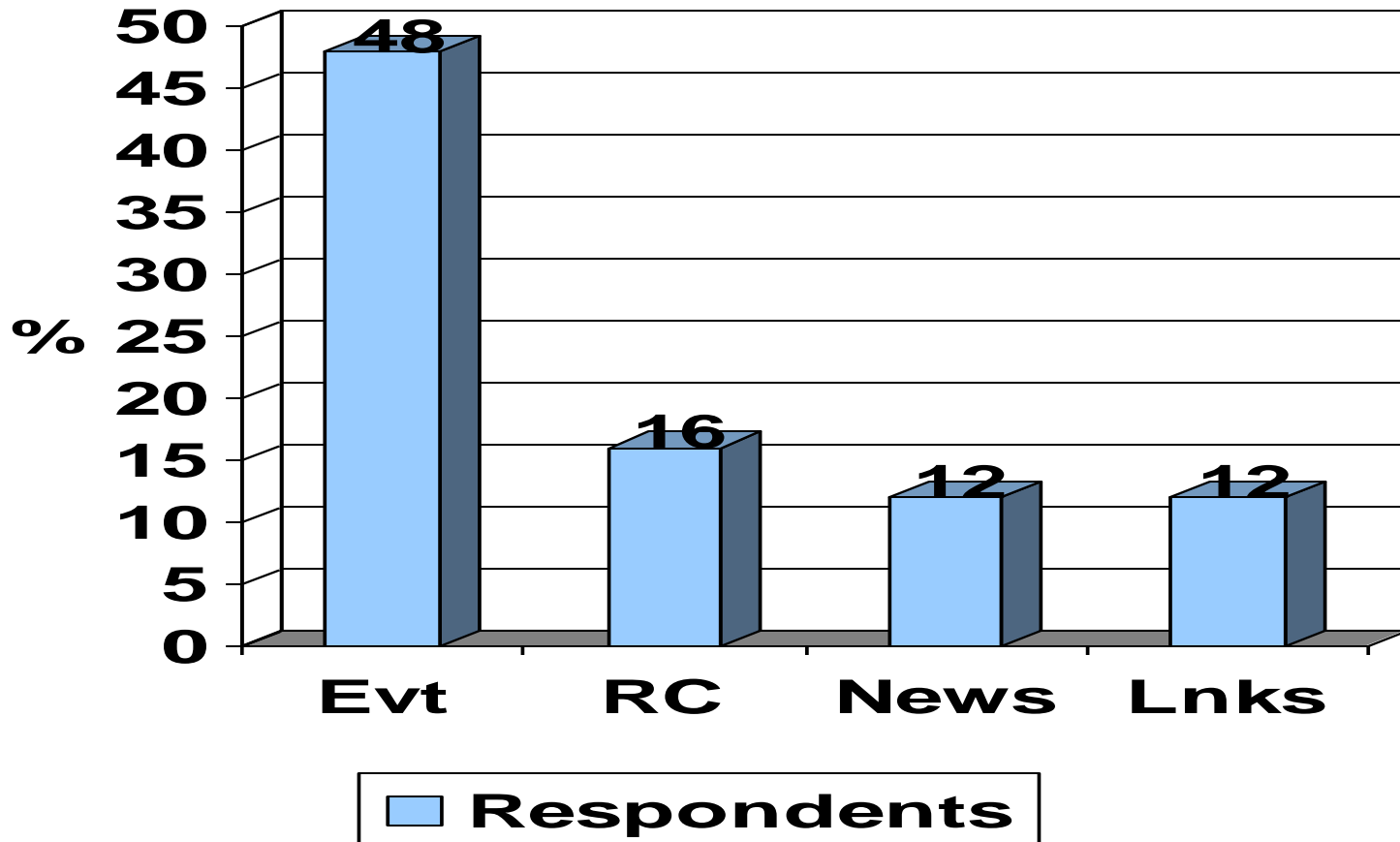
# #5: TOP DRAWS

What draws you to the website?



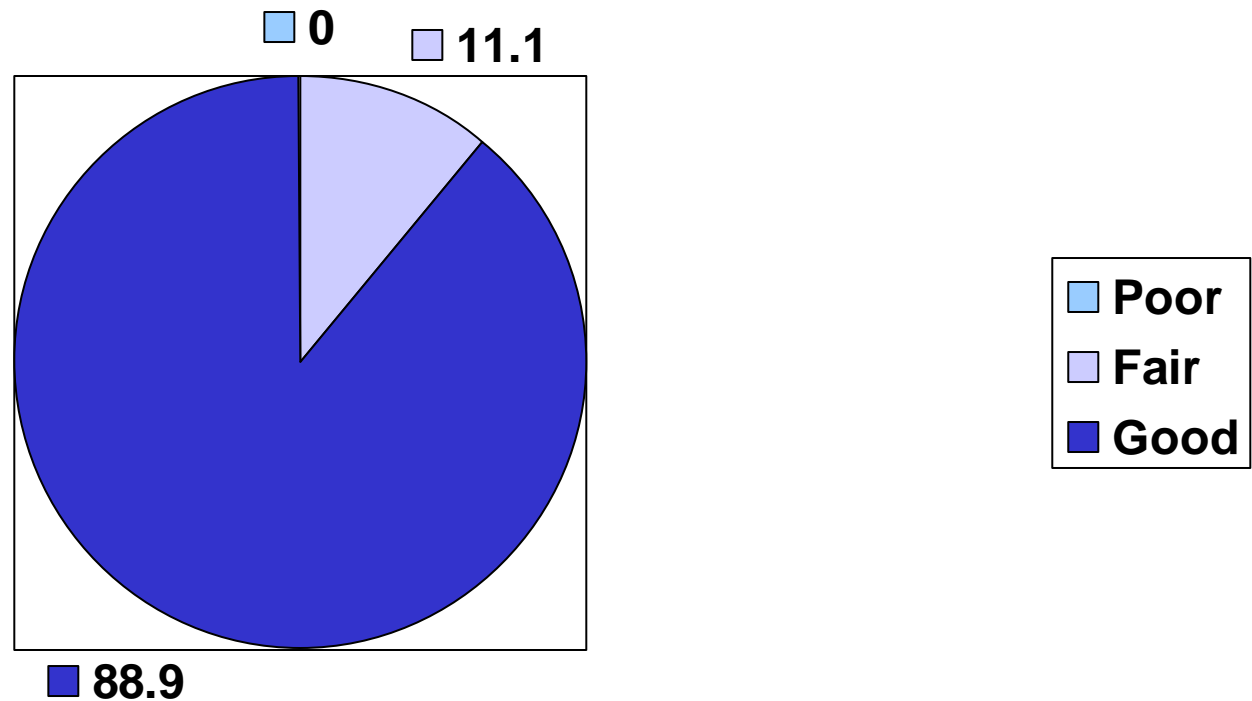
# #6: MOST USED

What do you use most often?





# #7: OVERALL SCORE



# FINAL QUESTIONS:

#8: 15 Respondents provided suggestions or comments;

#9: 10 Respondents requested we contact them re their suggestions

#10: 1 Respondent offered their help on the website;

# CONCLUSIONS:

- Our website is working well;
- Members like the recent changes;
- There is room for improvement;

# CONCLUSIONS

- Our members mostly use website to keep track of upcoming events, meetings, workshops, etc;

# CONCLUSIONS:

- Many members explained they didn't know about some of the existing services on our website:
  - library catalogue;
  - online indexes;
  - current projects;
  - current News;
  - etc.

# Next Steps:

- Review suggestions and comments for potential changes and/or enhancements to the website;
- Reply to those who requested responses about their ideas;

# NEXT STEPS:

- Add school web pages for teachers, students and parents can enter too;

**THANKS  
FOR PARTICIPATING**